

# CEPAS



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# COMPETENCE CERTIFICATION

BECAUSE INDIVIDUAL EXPERTISE  
IS A COLLECTIVE RESOURCE

## The CEPAS system

Guaranteeing “high quality professionals and training” is the mission of the **CEPAS** certification system.

This is why we comply with ISO/IEC 17024:2012 “General requirements for bodies operating certification of persons” as an independent third party.

The cornerstone of our work is the **certification of professional competence**. We objectively certify whether a person meets the requirements to work competently in a given field.

For each specific professional field, the certification schemes establish **minimum competence requirements** that a professional must meet, the adequate training and the types of exams necessary for certification.

To encourage continuous professional development, the certification is not a “one shot” matter.

Certification is valid for a limited time and can be renewed following periodic surveillance in which certified professionals must demonstrate that they have continued to work according to the professional code of conduct and have updated their skills.

This is the way to consistently meet the demands of your clients and the market.

## Our added value

This process triggers a virtuous cycle that gives an added value for people that offers their professional services, the companies that use them and the clients who receive them.

**Professionals** stand out on the market and gain a competitive edge.

**Organizations** employ resources offering greater productivity and competitiveness.

**Clients** receive an immediate quality guarantee of the service they intend to use.

Supply and demand for services come together efficiently and competitively, up to the highest European and international standards and protected from market distortions that may compromise quality.



“ The cornerstone of our work is certification of professional competence

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# TRAINING CERTIFICATION

BECAUSE A CERTIFIED  
COURSE IS A GUARANTEE

The central role of training in any profession increasingly prompts concerns about the quality and effectiveness of training courses.

Certification by an independent third party can help you overcome this challenge and make your courses stand out.

**CEPAS**-certified training courses involve strict certification and monitoring criteria and are well respected on the market.

The certification process enables us to determine whether a given course meets the established requirements and objectives.

The process consists of the following steps:

- identification and analysis of training needs
- definition of training requirements
- assessment of the course and whether the training is effective.

These three steps are interconnected: the result of step one is the input for step two, and all the steps are continuously monitored for ongoing improvement.

Each course is subject to **CEPAS** monitoring in the form of periodic documentation and on-site surveillance. These ensure that course quality is consistent and that improvement tools are used over time to better meet training needs.

**CEPAS** certification objectively guarantees adequate instruction as people learn the necessary skills to distinguish themselves in the market.

# SERVICE CERTIFICATION

BECAUSE A CERTIFIED  
SERVICE IS A KEY TO SUCCESS

Always meeting the needs of clients and the market!

This is our approach to product, process and service certification in conformity with ISO/IEC 17065:2012 "Conformity Assessment. Requirements for bodies certifying products, processes and services". This standard establishes the requirements that a certification body must comply to operate competently, consistently and impartially.

When **CEPAS** certifies a product, process or service, it states, in accordance with clear, transparent rules, that those product, process or service provided by an organization meet the requirements of a certain standard.

The certification process follows strict procedures and requirements for competence, independence and objectivity. This establishes whether the service complies with the certification scheme.

The process is part of a virtuous cycle and generates added value for all market stakeholders: the service provider gains a competitive edge and clients gain a service quality guarantee.

# ACCREDIA

# IPC

Since 1996, **CEPAS** has been accredited by ACCREDIA, the national accreditation body recognized by the Italian government.

**CEPAS** is accredited as a People Certification Body in conformity to UNI CEI EN ISO/IEC 17024:2012 (Certificate No. 031C) and as a Product Certification Body in conformity to UNI CEI EN ISO/IEC 17065:2012 (Certificate No. 152B).

Accreditation of certification bodies guarantees the following fundamental values:

- **Impartiality**, because all concerned parties receive fair and equal consideration
- **Independence**, because the certification body guarantees that there are no conflicts of interest with the people and organizations requesting certification
- **Compliance**, because complying with European standards requires that professionals are certified by independent third parties according to generally accepted (mandatory or voluntary) rules
- **Competence**, because people responsible for the assessment are qualified professionals.

**CEPAS** is a full and the only Italian Member of IPC, the International Personnel Certification Association, the leader international association in its field. Being a member of this network means applying People and Courses Certification Schemes that meet the most up to-date standards and global trends across all markets.

Our certification is therefore recognized in Europe and around the world by all Certification Bodies that have signed the IPC Multilateral Agreement.

Under this agreement, CEPAS issues international certificates for:

- Auditors and Lead Auditors of Quality Management Systems
- Auditors and Lead Auditors of Environmental Management Systems
- Consultants and Senior Consultants of Quality Management Systems
- Training Courses for Auditors of Quality and Environmental Management Systems



**Let's stay connected**



**CEPAS**